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March 10, 2008

Odorsweep LLC  
341 Blair Drive  
Garner, North Carolina 27529

Dear Mr. Blackman,

Thank you for responding so quickly! I called your office around noon and you were at The Summit by 3PM to place your odor removal equipment in an apartment where we tried repeatedly to rid of a strong cigarette odor.

As promised you came back to The Summit the next morning and removed your unique odor removal equipment. The cigarette odor was completely gone. After inspecting the treated apartment four days later, there was no sign of odors of any kind. The apartment was leased on the first showing!

I will recommend Odorsweep to anyone in the apartment business that is having stubborn odor problem. Thank you!

Cordially,  
*Kay Roycroft*  
Kay Roycroft  
Manager